

EXPRESS WORLDWIDE



Our popular international express door-to-door delivery service is available when you're sending document or non-document shipments to anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

GLOBAL REACH WITH DEPENDABLE RELIABILITY

Need to get documents, samples or spares to someone fast? Then trust DHL EXPRESS WORLDWIDE to expedite urgent delivery from your door to theirs – virtually anywhere in the world.

When it comes to delivering your company's time sensitive shipments, you can rely on our extensive global express network to enhance your reputation. Our online tracking service keeps you fully informed at every stage of the journey. And if your shipments require customs clearance, you know we'll look after every aspect and take all the hassle away.

Enjoy the convenience and user-friendliness that DHL EXPRESS WORLDWIDE offers. Almost any size, shape and weight of shipments.

- Ideal for time-sensitive shipments
- Global coverage
- One simple price for door-to-door delivery
- No hidden costs
- Unparalleled customs expertise
- Online, real-time tracking
- An end of day delivery promise

EXPRESS WORLDWIDE

One company to keep your business moving.

When you need to get goods or documents delivered quickly, you can rely on DHL EXPRESS WORLDWIDE for overnight delivery to most major cities or – for more distant destinations – by the end of the next possible business day.

- Simply book your pickup online.
- Reach your customers and colleagues around the world fast with DHL Express – with the largest international express air and ground network in the industry.
- One price for door-to-door delivery eliminates hidden costs – avoid unpleasant surprises for your customers and keep your finance team satisfied.
- If your shipment requires customs clearance, you can relax knowing that DHL Express has more in-house customs experience than any other company – we'll take care of every detail.

Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes
- **Proof of delivery:** A copy of the signature collected at the time of delivery
- **Billing Services:** Flexible options for the billing of transport charges, duties and taxes among different parties
- **Proactive Tracking:** We track your shipment for you from the moment the courier collects it to the time the shipment is delivered and advise you of the full delivery details.
- **Customs Services:** A range of non-standard import and export clearance and handling services
- **Remote Area Service:** If you need to send a document or non-document shipment to a remote location, DHL can deliver for you.

Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single waybill numbers via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including 3G mobile phones. Just log on to wap.dhl.com.

Shipping Tips:

- Standard cut-off times apply and late cut-off times are available – so you have maximum time to prepare your shipment.
- Even heavier shipments qualify – DHL EXPRESS WORLDWIDE is available for shipments up to 300 kg and pieces up to 70 kg.
- Choose your preferred terms of trade. You can decide who will pay the duties and taxes for your shipments.
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process.
- Use DHL's online Trade Automation Service at www.dhl.com/TAS for any questions on customs regulations or paperwork.
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.